

**Return and Refund Policy:**

All new and unopened products come with a 30-day, money-back guarantee based on the delivery date as provided by the shipper. To receive a refund or to return products, please contact our customer support team at (888) 435-6766. For all products over 30 days, sales are considered final.

Exchange Policy:

If any products arrive damaged or broken, or part of your order is missing, you must notify the Company within 3 days of delivery.

Purchases Disclaimer:

Given the uncertainty and rapid pace of change of relevant laws, Dr. Steve's makes no representation as to the legality of CBD under laws applicable to you. Purchases are at your own risk.

Shipping Policy:

Shipping Options- Dr. Steve's has partnerships with multiple carriers including FedEx, UPS and USPS Priority to best serve our customers. Depending on the location of the shipment, Dr Steve's will select the best and fastest possible shipping service for your location. (PO BOX delivery addresses will ship with USPS Priority). Please note: As a result of the COVID-19 pandemic, our ability to ship overnight has become severely limited. When possible, we will return to our normal shipping practices.

Packaging may consist of corrugated boxes, bubble mailers, die-cut mailer, or pack mailers.

Processing timeframe: 2-3 business days from time payment is processed.

Arbitration:

Any controversy or claim arising out of or relating to your purchase or these terms and conditions, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof.

Returns:

Merchandise returns must be made in accordance with Dr. Steve's return policy available at Flosom.com.